

YANCEY WATER SUPPLY CORPORATION

PAYMENT POLICY

- PAYMENT IS DUE ON THE FIRST DAY OF EACH MONTH; HOWEVER YOU HAVE UNTIL THE 15TH DAY TO PAY WITH OUT PENALTY. PAYMENT RECEIVED OR POSTMARKED THE 16TH OR AFTER WILL BE CHARGED A \$15.00 LATE FEE. THE BILLS INCLUDE BOTH THE CURRENT AMOUNT DUE AND THE AMOUNT DUE IF PAID AFTER THE 15TH.
- DISCONNECTION NOTICES ARE SENT OUT AFTER THE 15TH. YWSC IS NOT RESPONSIBLE FOR MAIL SERVICE.
- IF PAYMENT IS NOT RECEIVED THE DAY BEFORE SPECIFIED DATE ON THE DISCONNECTION NOTICE, WATER WILL BE DISCONNECTED UNTIL ALL CHARGES AGAINST THE METER ARE PAID. THIS INCLUDES WATER CHARGES, PENALTIES, DAMAGES AND LOCK FEES.
- IF SERVICE IS DISCONNECTED, A \$50.00 LOCK FEE WILL BE CHARGED.
- A METER THAT HAS BEEN LOCKED FOR NON-PAYMENT, OR ANY REASON, AND IS OUT OF SERVICE FOR THREE TO NINE MONTHS, WILL COST THE FULL MEMBERSHIP FEE PLUS MONTHLY CHARGES AND ANY DEBT OWED AGAINST IT TO RESINSTATE THE MEMBERSHIP.
- ALL WATER REGISTERED ON THE METER MUST BE PAID FOR. THERE IS A \$30.35 MONTHLY MINIMUM IF THE METER IS NOT BEING USED. THERE IS AN AUTOMATIC METER READ CHARGE OF \$5.00 EACH MONTH UNTIL \$370.00 HAS BEEN COLLECTED FOR EACH METER.
- THERE IS A \$30.00 SERVICE CHARGE ON ALL RETURNED PAYMENTS. WATER WILL BE DISCONNECTED IF RETURNED PAYMENTS AND SERVICE CHARGES ARE NOT RECEIVED IN 10 DAYS.
- IN THE EVENT YOU SELL PROPERTY, YOU MUST NOTIFY YWSC AND SIGN THE NECESSARY FORMS TO TRANSFER THE METER TO THE NEW OWNER. ALL CURRENT CHARGES MUST BE PAID BEFORE THE METER CAN BE TRANSFERRED TO THE NEW OWNER.
- IF YOU RENT PROPERTY, YOU ARE THE OWNER/MEMBER AND ARE RESPONSIBLE FOR THE PAYMENT OF THE WATER BILL. THE ACCOUNT WILL REMAIN IN YOUR NAME; ALTHOUGH YOU MAY REQUEST A RENTAL FORM, SO BILL CAN BE MAILED TO RENTER.
- IF YOU RENT YOUR PROPERTY, WE CAN NOT CHARGE THE RENTER A WATER DEPOSIT. OWNER/MEMBERS ARE TOTALLY RESPONSIBLE FOR ANY DEBT ON THEIR METERS.