

Updated 2024

APPLICATION FOR NEW WATER & SEWER SERVICE

FLYING L PUD

281 Stone Crest
Bandera, TX 78003
(830) 388-1600

Account # _____
(Office Use Only)

According to the District's rate order an application for water and sanitary sewer service is required for all new connections. Please complete the application and send it to our billing company – Yancey Water Supply Corp, P.O. Box 127, Yancey, TX 78886 (830) 741-5264 yanceywater@yahoo.com

Include the completed service application, copy of your driver's license, and a payment in the amount of \$400.00. Upon termination of your account \$350.00 is refundable and your last bill will be deducted from this amount if it is not paid; and the difference mailed to your forwarding address on the Termination Form. The difference of \$50 is not refundable as it is applied to connecting your service and setting up your account.

The deposit must be paid by check, money order, or credit card over the phone with Yancey WSC. (A 3% processing fee may be applied to electronic payments – confirm with Yancey.) If water service is currently off, completed paperwork and deposit must be received before service is turned on.

	Check	Money Order	Credit Card
Payment Method	[]	[]	[]

Activation Date _____ (This date corresponds with your occupation of the house)
(REQUIRED)

Customer Name _____ **DOB** _____

SSN _____ **TAX ID** _____ **DL # & State** _____
(OPTIONAL) (IF APPLICABLE)

Employer _____ **Work Phone** _____

Secondary Name _____ **DOB** _____

Secondary's SSN _____ **DL # & State** _____
(OPTIONAL)

Service Address _____

City, State, & Zip Code _____

Primary Phone _____ **Secondary Phone** _____

E-mail Address _____

Billing Address (If Different) _____

City, State, & Zip Code _____

	Own	Rent	Manage (listing agreement required)
Do You	[]	[]	[]

Landlord Name _____

Contact Phone Number _____

Address _____

City, State, Zip Code _____

SERVICE AGREEMENT

I. PURPOSE: FLYING L PUD (herein after referred to as the “District”) is responsible for protecting the drinking water supply from contamination or pollution, which could result from improper plumbing practices. The purpose of this Service Agreement is to notify each customer of the plumbing restrictions, which are in place to provide this protection. The District enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the District will begin service. In addition, when service to an existing connection has been suspended or terminated, the District will not re-establish service unless it has a signed copy of this Service Agreement.

II. PLUMBING RESTRICTIONS: The following unacceptable plumbing practices are prohibited by State Regulations.

1. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap, or an appropriate backflow prevention device in accordance with state plumbing regulations. Additionally, all pressure release valves and thermal expansion devices shall be in compliance with state plumbing codes.
2. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply are not permitted.
3. No connection which allows water to be returned to the public drinking water supply is permitted.
4. No pipe or pipe fitting installed on or after January 4, 2014, which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
5. No solder or flux, which contains more than 0.2% lead, can be used for the installation or repair of plumbing at any connection on or after July 1, 1988, which provides water for human use.
6. No plumbing fixture shall be installed which is not in compliance with a state approved plumbing code.

III. SERVICE AGREEMENT: The following are the terms of the service agreement between the

District and _____ **(the Customer).**

1. The District will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the District’s water system.
2. The Customer shall allow his property to be inspected for possible cross-connections and other unacceptable plumbing practices. These inspections shall be conducted during the District’s normal business hours.
3. The District shall notify the Customer in writing of any cross-connection or other

unacceptable plumbing practice which has been identified during the initial inspection or the periodic re-inspection.

4. The customer shall immediately correct any unacceptable plumbing practice on his/her premises.
5. The customer shall, at his/her expense, properly install, test, and maintain any backflow prevention device required by the District. Copies of all testing and maintenance records shall be provided to the District.

IV. ENFORCEMENT: If the customer fails to comply with the terms of this Service Agreement, the District shall, at its option is either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this Service Agreement shall be billed to the Customer.

Customer Signature: _____
(NO Electronic signatures accepted)

Printed Name: _____ **Date:** _____

Remember to fill out completely, have your deposit, and return with a copy of your driver's license.

Special Notice Right to Confidentiality of Personal Information

House bill 872, effective September 1, 2021, requires utility companies to notify customers of their right to confidentiality. You are hereby informed that your billing information and personal records are kept confidential unless you request in writing that they become accessible to the public.

Customer Name: _____

_____ My billing/personal information should be available to the public.

(Yes or No)

"Personal Information" as defined by this notice means an individual's address, telephone number and social security number.

"Billing Information" as defined by this notice means any information relating to the volume, units of utility usage, or the amounts billed to or collected from the individual for utility usage.

If you have any questions, please contact Yancey Water Supply Corporation at (830) 741-5264

Permission to Turn on Water

I give my permission for Yancey WSC to turn water on at the address below without anyone present. I understand that the District and Yancey WSC will not be held responsible for any damage to broken pipes, leaking pipes, flooded areas, or any water related damages etc.

Services Address _____

Signature _____ (required)
(NO Electronic Signatures Accepted)

**ATTACH PHOTO ID HERE
(or on a separate sheet of paper)**

Please attach a photo copy of a valid government-issued photo ID which includes your date of birth here, or on a separate sheet of paper

