

YANCEY WATER SUPPLY CORPORATION
Employee Job Description

FIELD TECHNICIAN

GENERAL:

Field Technicians are part of Yancey WSC's field personnel and perform all duties assigned by the Operations Manager or General Manager. Field Technicians perform the Corporation's maintenance/repair work; maintain, monitor, and service the Corporation's water quality, system, and meters; maintain records; and report all complaints or problems to the Operations Manager or General Manager. Field Technicians must obtain and maintain a Certificate of Competency and meet the licensing requirements of the Texas Commission of Environmental Quality and ensure that work is performed in compliance with its rules and regulations. Field Technicians must have and maintain a valid Texas Class "A" CDL.

WATER QUALITY CONTROL:

- Determines chlorine requirements and sets feed rates accordingly for the water treatment process.
- Reads meters.
- Maintains and repairs chlorinators.
- Flushes hydrants and water mains.
- Informs Operations Manager or General Manager of all problems concerning water quality.
- Informs Operations Manager or General Manager of all consumer complaints.

MONITORING:

- Reports to the main office regarding all affected areas for existing and anticipated outages as soon as practicable.

INVENTORY CONTROL:

- Assists in the inventory of all supplies and materials.
- Identifies materials which are necessary to complete a job, project, or work order.
- Accurately records all materials which are used on any job, project, or work order.

CASUALTY AND OPERATIONS CONTROL:

- Locates system pipelines and facilities for contractors or others excavating, digging, or drilling.
- Informs the Operations Manager or General Manager of operational problems as soon as practicable.
- Stands by for, and responds to, emergencies that may occur after hours, weekends, or holidays.

SAFETY CONTROL:

- Maintains safety equipment.
- Identifies and eliminates potential and actual hazards.
- Reports any hazard to the Operations Manager or General Manager.

SYSTEM MAINTENANCE:

- Operates all rolling stock and follows manufacturer's recommended maintenance procedures and schedules for the rolling stock.
- Makes routine and emergency repairs to all water system equipment.
- Maintains landscaping at all plant sites and Corporation's property.

SYSTEM CONSTRUCTION:

- Makes service taps of all sizes.
- Installs any necessary pipe, fixtures, and/or appurtenances.

METER READING:

- Reads meters as discrepancies occur.
- Participates in an annual reading of all customer meters on the Corporation's system.

SYSTEM MONITORING AND LEAK REPAIR:

- Monitors distribution system for misplaced valve and line markers, leaks, multiple connections, cross connections, illegal taps, and other Corporation policy violations.

MANAGEMENT SUPPORT:

- Performs service disconnects on delinquent accounts.
- Performs service reconnections on paid-up disconnected accounts.
- Performs meter tests for consumers as directed under Corporation's policy.

REQUISITE KNOWLEDGE, SKILLS, AND ABILITIES:

- Ability to perform all duties and responsibilities effectively and efficiently.
- Ability to operate a backhoe, equipment, rolling stock, and vehicles in an efficient and safe manner.
- Understands nomenclature and terminology of the water utility industry relating to materials, operations, repair, and construction.
- Ability to understand the Corporation's plant and distribution system operation to a degree as to effectively avoid, correct, or eliminate problems which result in emergency outages.
- Understands the Texas Commission of Environmental Quality rules and regulations and the Corporation's safety policies, and ensures all work is performed in compliance with the rules, regulations, and policies.

- Ability to manage time effectively and efficiently.
- Ability to lift and carry up to 75 pounds.
- Ability to utilize various hand and power tools for mechanical service.
- Ability to utilize various hand implements required for soil excavation and recovery.
- Mobility to navigate outside environments in order to perform duties, such as maintaining/monitoring the distribution system, reading and testing meters, maintaining landscaping, and performing service connections/disconnections.
- Ability to climb a ladder, and climb over obstacles in order to reach items above normal reaching height and items located out of normal reach.
- Ability to kneel or squat in order to reach items below normal reaching height.
- Initiative and assertiveness necessary to complete tasks.

MINIMUM QUALIFICATIONS:

- Prior related job experience.
- Maintains a current Certificate of Competency and complies with licensing requirements of the Texas Commission on Environmental Quality.
- Maintains a current Texas Class "A" Commercial Drivers License.

ENVIRONMENTAL FACTORS:

- The work is mostly performed in an outside environment. High levels of stress on occasion.

OTHER:

- Must be reliable in full-time attendance, punctuality, and completion of assignments.
- Is available to work the required hours to fulfill duties and responsibilities.
- If not currently licensed by the TCEQ, must obtain a Class "C" Groundwater Operators License.